

**Open Banking and Digital Transformation  
Cyber Security and Fraud: Cause, Effect and  
Prevention in a Digital World!**

9 June 2020, 10:00 to 17:00 CET

Location: Virtual

10:00 - 10:20	Check-in, coffee and registration
10:20 - 10:30	<b>Welcome and opening remarks</b> <b>Thomas Egner</b> , Secretary General, Euro Banking Association
10:30 - 10:40	<b>Setting the scene and housekeeping</b> regarding our virtual meeting <b>Kate Pohl</b> , EBA Facilitator/Senior Advisory/ING and CLI Facilitator
10:40 - 11:10	<b>Cyber Security and Fraud – An Economic Briefing – Setting the Scene</b> <b>Carsten Brzeski</b> , Global Head Macro Research and Chief Economist Eurozone, ING Bank Germany
11:10 - 11:40	<b>ING – The view from a Bank (ING Bank the Netherlands)</b> <b>Markus Schultz</b> , Global Head Change Management Financial Crime Compliance, ING Bank Netherlands
11:40 - 12:00	Coffee break
12:00 - 12:30	<b>Mastercard – The view from a Card and Payments Provider</b> <b>Johan Gerber</b> , EVP Security & Cyber Innovation, Mastercard
12:30 - 13:20	<b>Panel Discussion – Cyber Security and Fraud: Cause, Effect and Prevention in a Digital World</b> Moderated by: <b>Kate Pohl</b> , Panel: <b>Johan Gerber</b> , Mastercard; <b>Markus Schultz</b> , ING; <b>Carsten Brzeski</b> , ING; <b>Eduard Singer</b> , Managing Founder of Neusinger; <b>Joerg Reuter</b> , Senior Consultant & Fraud Detection, Prevention Expert at FICO
13:20 - 13:45	Lunch
13:45 - 14:25	<b>Panel Discussion – Thriving vs. Surviving with Purpose in Challenging Times</b> As a follow-up to our February Forum on <i><b>New Ways of Working...</b></i> we wanted to give you a closer look at one aspect of <b>ING's transformation</b> which was supported by the <b>Core Leadership Institute (CLI)</b> Moderated by: <b>David Hopley</b> (Core Leadership Institute Ambassador)

Panel: **Sabrina Kipp**, UBS; **Kate Pohl**; **Alessio Miranda**, ING

Join us for a panel discussion sponsored by CLI, a global leadership development firm committed to helping individuals and organizations unlock their core Purposes. During the panel discussion, you will learn more about CLI's work with senior leaders around the Globe through its Purpose to Impact Program. Hear how Purpose is the antidote to uncertainty, and why uncovering and accessing your Purpose will enable you to elevate your leadership to authentically meet the demands of our collective new ways of working and help you manage the heightened expectations of the world we are living in.

14:25 - 14:30

Instructions for the workshops

14:30 - 16:45

**Break-Out Sessions – Cyber Security and Fraud**

breaks-outs will be led by **Neusinger, FICO and ING** discussing use cases / examples relevant to the session's theme

each 40 minutes session will be repeated 3 times; attendees will be divided into three groups to allow for a higher level of discussion and interaction

15:50 - 16:05

Coffee break

16:45 -17:00

**Wrap-up - a recap of the themes, ideas, learnings, take-aways from the break-outs**

17:00

End of Conference